

Care and Maintenance of Daiken Whiteboard and TrueTones Colourboard

Never use any of the following abrasive cleaners: Jif, Ajax, Chemico, Brasso, oven cleaners, neat Janola, wire wool, scourer pads, sandpaper.

The following must not be used:

Strong acid/alkali solutions including but not limited to: caustic soda/oven cleaner/NaOH, hydrochloric acid, sulphuric acid.

Abrasive materials including but not limited to: abrasive creams (Jif, Brasso, toothpaste), scouring pads (even if marked nonabrasive), steel wool, hog/hard nylon bristled brushes, sand paper.

Concentrated solvents including but not limited to: Methyl ethyl ketone/MEK, cleaning solvents at greater than 10% concentration (e.g. meth's, turpentine, and kerosene).

Cleaning

A soft cloth should always be used, apply cleaning products to the cloth rather than directly onto the product.

Wash down with warm water with a small amount of detergent. For best results use streak free glass cleaner with a soft cloth.

For textured finishes (Natural & Pearl) the periodic use of a soft brush may be necessary for the removal of dirt build-ups and residues left by some spray on cleaners.

Regular cleaning requires only a wipe down with warm soapy water, follow up with dry cloth.

Common household detergents can be used in conjunction with the instructions provided. A soft cloth should always be used. Do not use scouring pads or abrasive cloths or cleaners (e.g. steel wool) as these can damage the surface. Cleaning solutions are to be immediately rinsed from the surface after wiping with water.

The removal of dust from the surface can be easily achieved with the use of an electrostatic dusting cloth (e.g. Johnson's Pledge Grab-it).

Spillages

Hair rinse, Janola (neat) Harpic, oven cleaners – wash with hot soapy water, then wipe dry.

Fabric dyes – wash with cold water, then wipe dry. Then apply methylated spirits and wipe dry.

Battery acid, hydrogen peroxide, glue hardeners – wash with cold water, then wipe dry.

Hair dyes – wash with methylated spirits, then wipe dry.

Leather dyes – wash with methylated spirits, then wipe dry. Follow with mineral turpentine, wash and wipe dry.

Stain and Mark Removal

Stubborn marks or stains – apply Handy Andy or diluted Janola (1 part to 3 parts water), then wipe down with a warm damp cloth.

Smearing, finger marks, marking from cold or hot dishes, stickiness – apply 1 or 2 applications of acetone (available at pharmacies) and wipe over with dry cloth.

Newsprint – use methylated spirits or mineral turpentine.

Rust – use vinegar or lemon juice.

Pencil – use water and a damp cloth.

Felt pen or dry marker - use methylated spirits or acetone.

Paint – use acetone or Duco Lacquer thinners (from a paint shop).

Glue – contact type – use Ados Solvent N (from a paint shop).

Once again with any of the above use streak free glass cleaner to remove any residues.

Dongwha New Zealand does not supply these products. It is important that these products are not applied to the raw substrate; it is only to be used on the melamine decorative surface. The customer needs to adhere to the relevant supplier MSDS for these products.

If any further assistance is required, please feel free to contact us on [+64 3 209 3100](tel:+6432093100)